



## **Privacy Policy**

*Effective Date: 01 January 2023*

### **1. Introduction**

Mwanda Foundation is committed to protecting the privacy of all visitors to our website. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information in accordance with the Protection of Personal Information Act (POPIA) and other applicable South African privacy laws.

### **2. What Information We Collect**

We may collect the following personal information when you interact with our website or services:

- Name and contact details (email, phone number)
- Location and demographic details (if volunteered)
- School or educational institution details (for learners/parents/partners)
- Information provided through forms, emails, or surveys
- Browsing data via cookies and analytics tools (e.g., IP address, device type)

### **3. How We Use Your Information**

We use your personal information for the following purposes:

- To provide information about our programs, workshops, and events
- To respond to inquiries or requests
- To register learners or volunteers for our initiatives
- To improve our website and services through analytics
- For fundraising, reporting to donors, and impact assessments (in aggregated or anonymized form)
- To send newsletters or updates, only with your consent

### **4. Sharing Your Information**

We do not sell, rent, or trade your personal data. We may share limited personal information with trusted third-party service providers or funders, strictly for purposes related to service delivery, program evaluation, or compliance—under confidentiality agreements.



## **5. Data Security**

We take reasonable administrative, technical, and physical measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

## **6. Your Rights**

You have the right to:

- Access the personal information we hold about you
- Correct or update inaccurate or incomplete data
- Withdraw consent to receive communications
- Request deletion of your data (subject to legal and operational obligations)

To exercise these rights, please contact us at [info@mwandafoundation.co.za](mailto:info@mwandafoundation.co.za)

## **7. Cookies**

Our website may use cookies to enhance your browsing experience. You can modify your browser settings to refuse cookies, although this may affect some site functionality.

## **8. External Links**

Our website may contain links to other websites. We are not responsible for the privacy practices of external sites. We encourage you to read their privacy policies before sharing personal information.

## **9. Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the revised effective date.

## **10. Contact Us**

If you have any questions or concerns about this policy or how we manage your information, please contact:

### **Mwanda Foundation**

Email: [info@mwandafoundation.co.za](mailto:info@mwandafoundation.co.za)

Phone: 0659687812

Address: 819B Zone6 Meadowlands